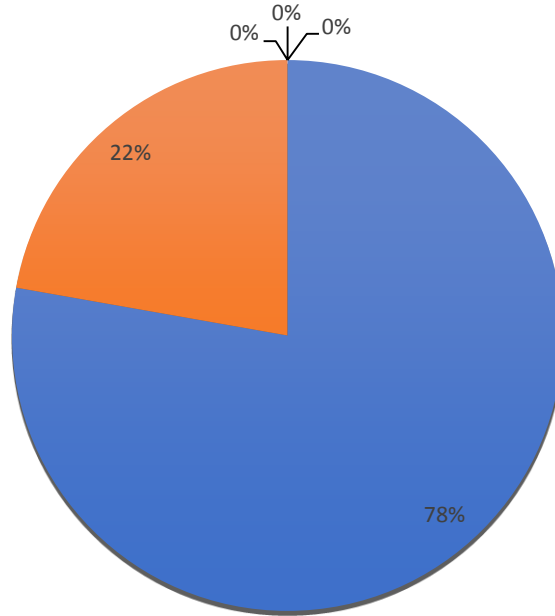


BIRCHDALE ROAD MEDICAL CENTRE

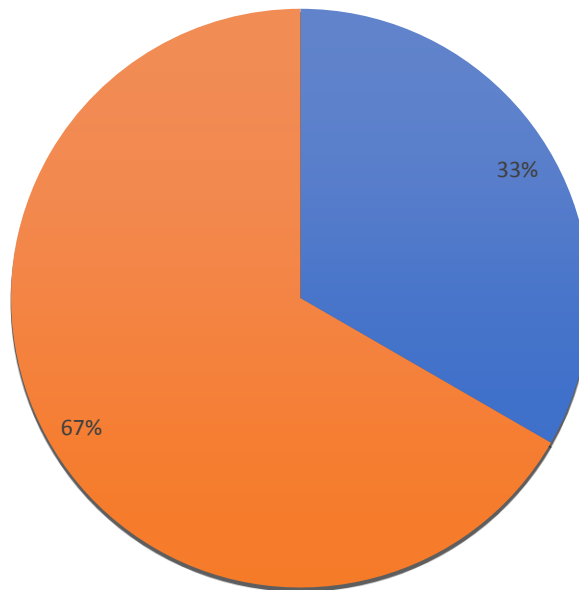
FAMILY AND FRIENDS TEST RESULTS – FEBRUARY

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



■ Extremely Likely ■ Likely ■ Neither likely or unlikely ■ Extremely unlikely ■ Don't know

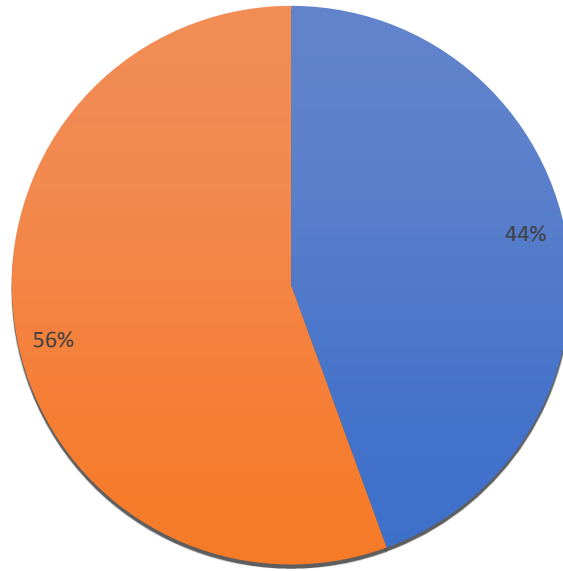
Comments



■ Yes ■ No

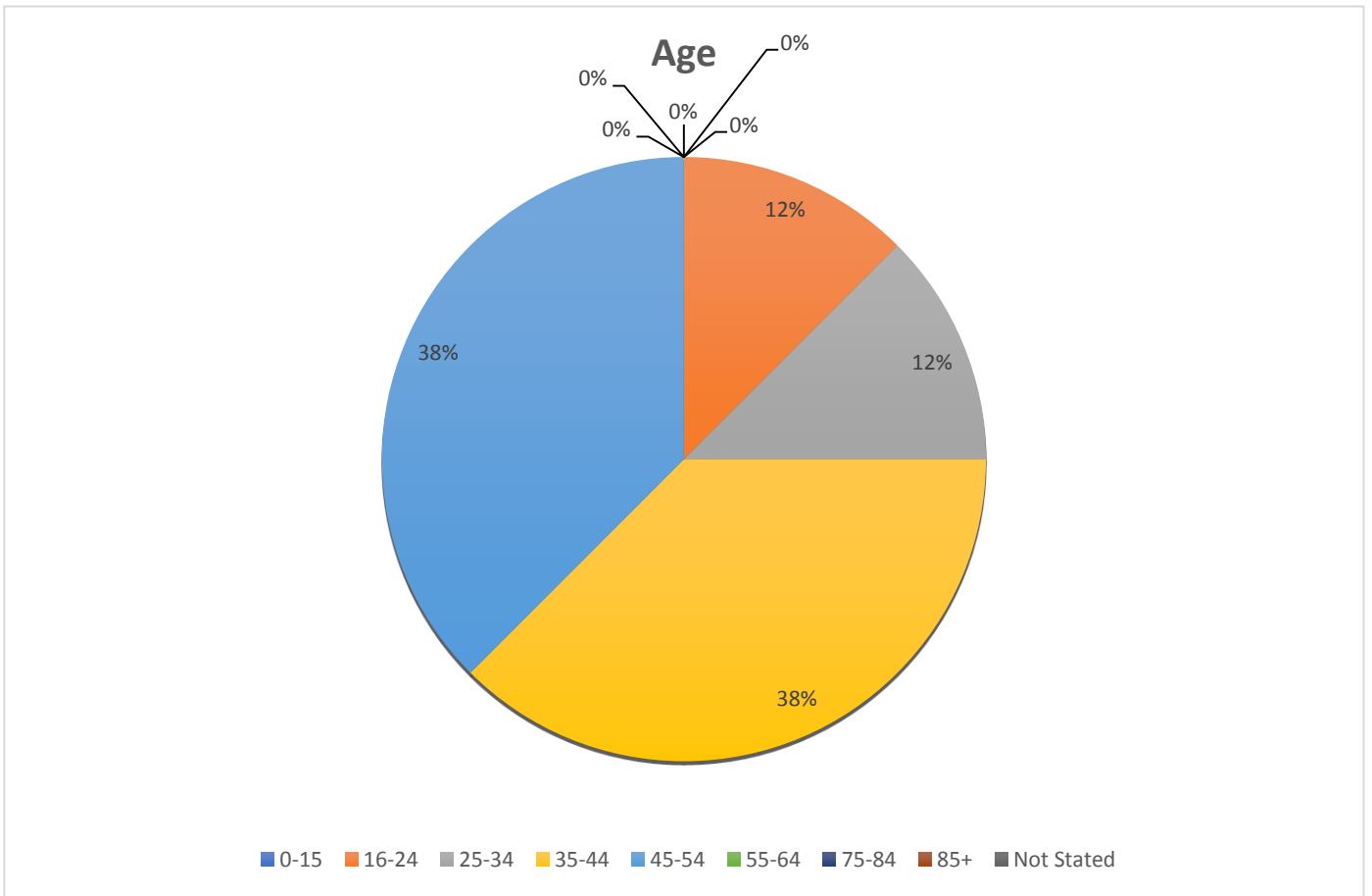
BIRCHDALE ROAD MEDICAL CENTRE

Gender



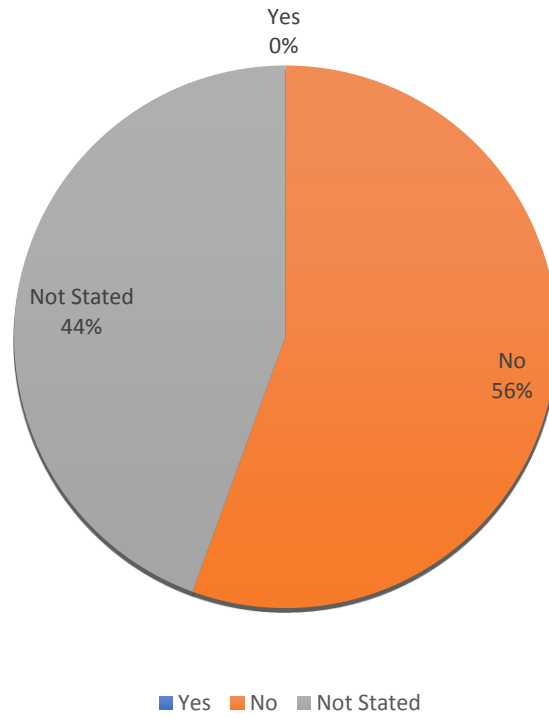
■ Male ■ Female

BIRCHDALE ROAD MEDICAL CENTRE

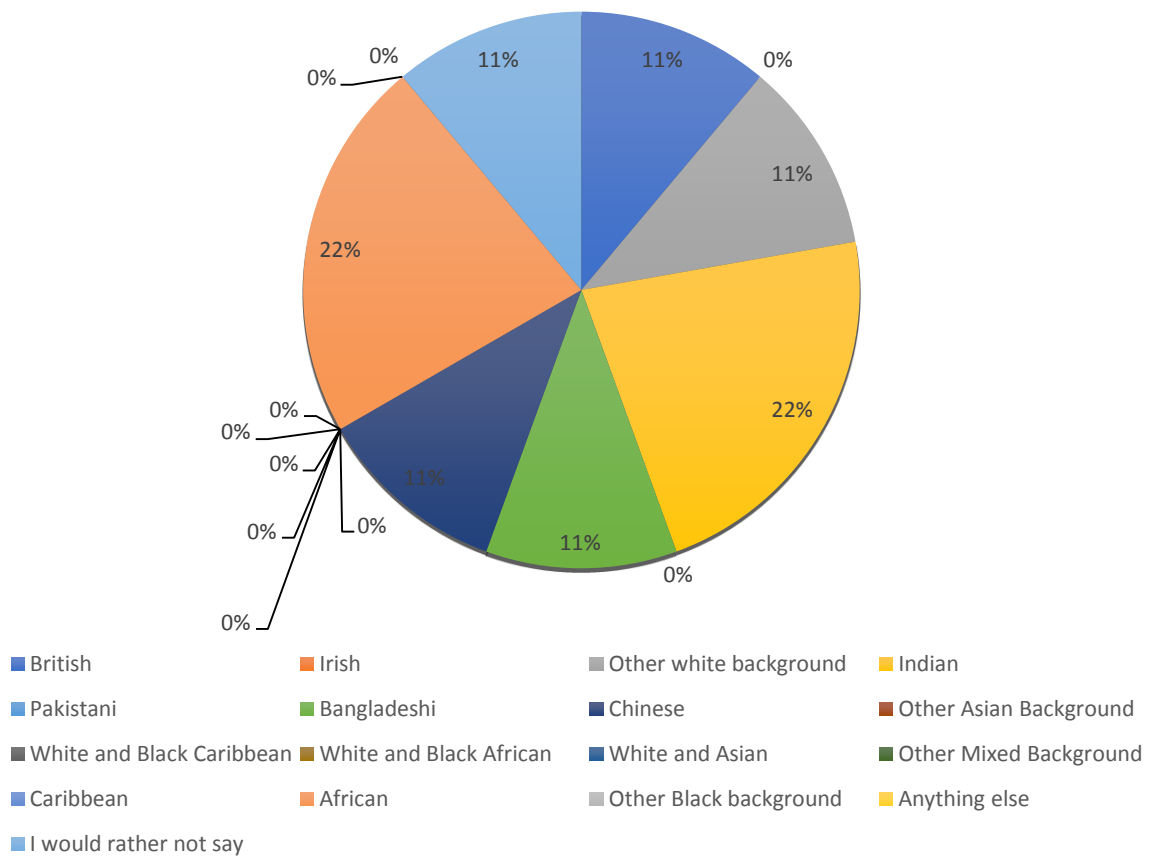


BIRCHDALE ROAD MEDICAL CENTRE

Disability?

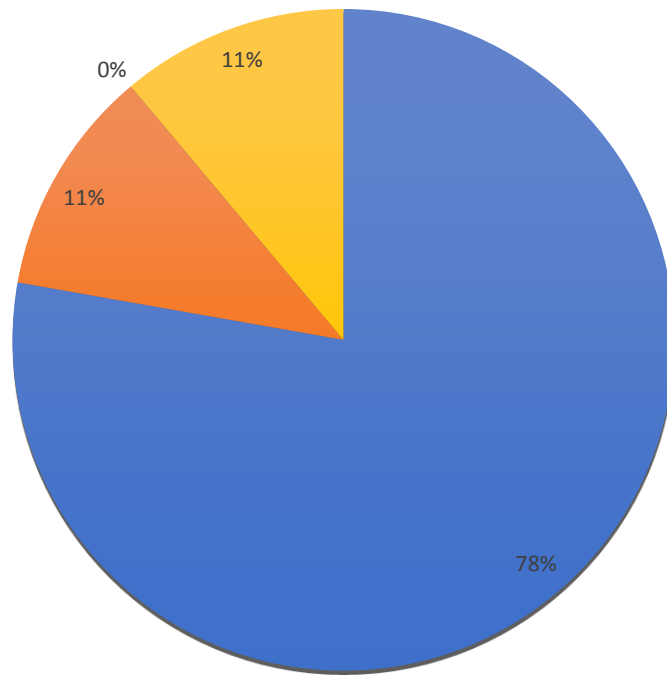


Ethnic Background



BIRCHDALE ROAD MEDICAL CENTRE

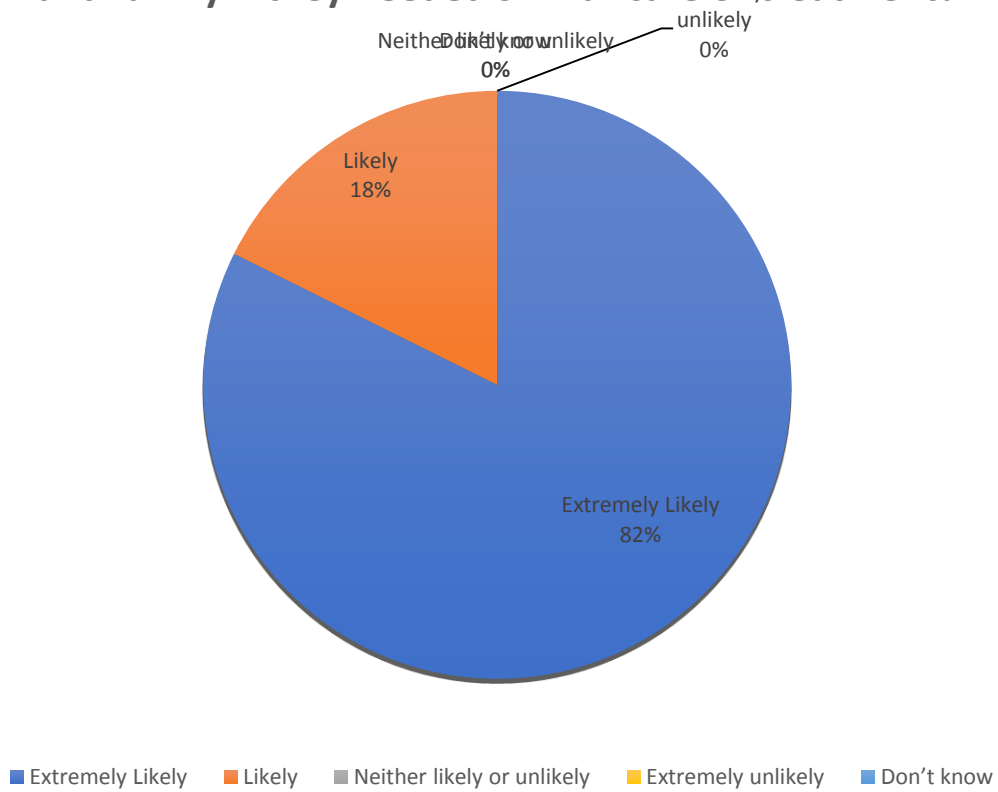
What are you?



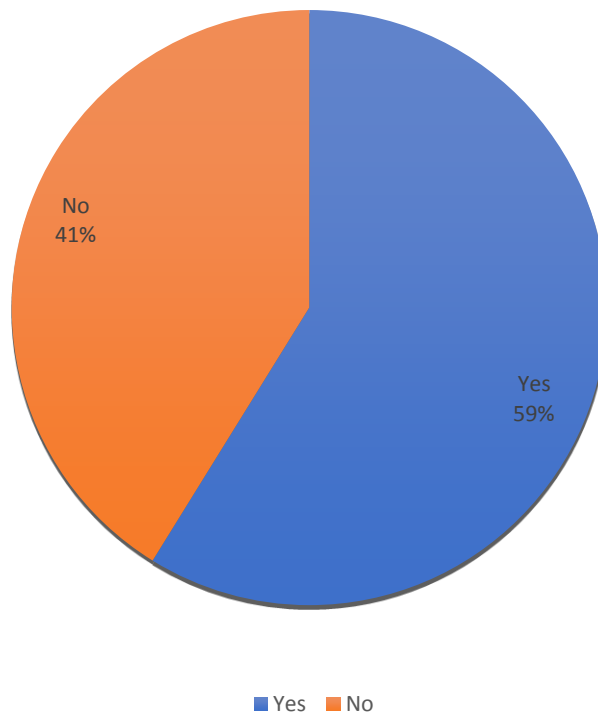
■ The patient ■ The parent or carer ■ The patient and parent/carer ■ Not Stated

BIRCHDALE ROAD MEDICAL CENTRE

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

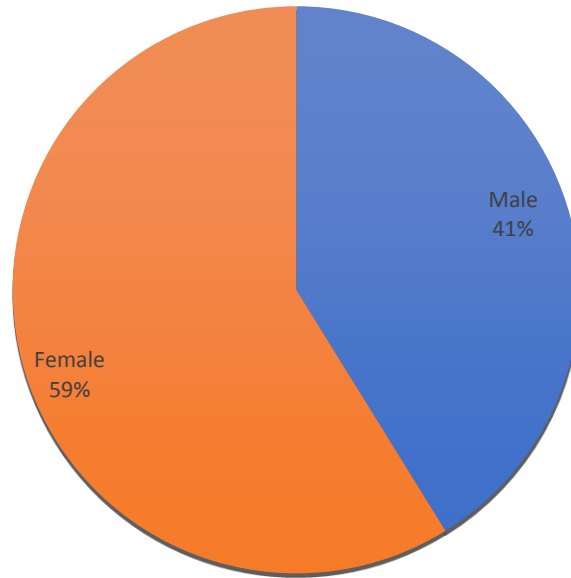


Comments



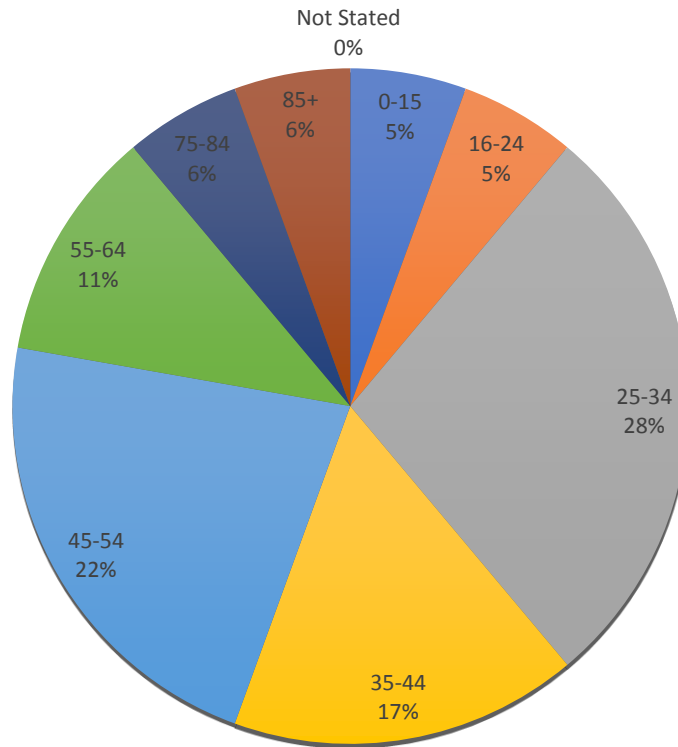
BIRCHDALE ROAD MEDICAL CENTRE

Gender



■ Male ■ Female

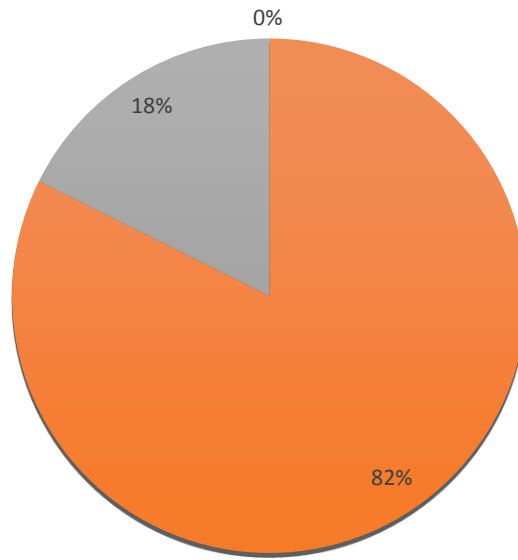
Gender



■ 0-15 ■ 16-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 75-84 ■ 85+ ■ Not Stated

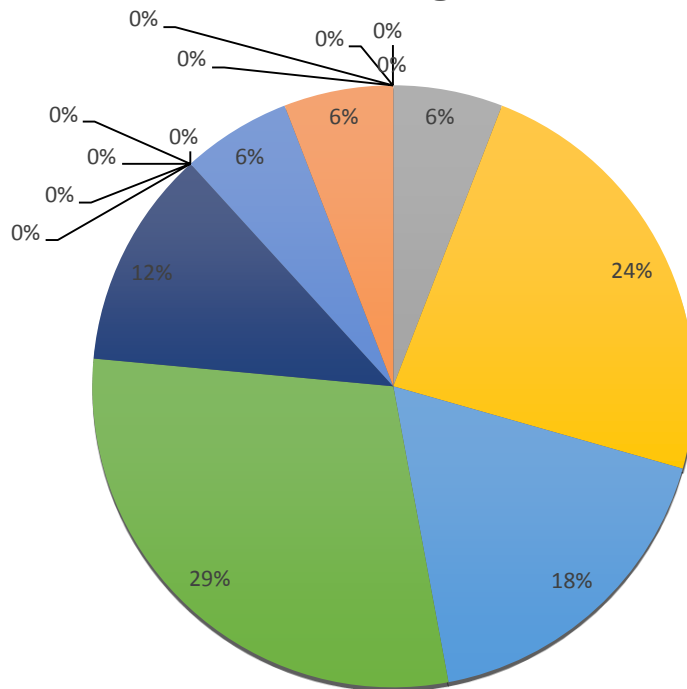
BIRCHDALE ROAD MEDICAL CENTRE

Disability?



■ Yes ■ No ■ Not Stated

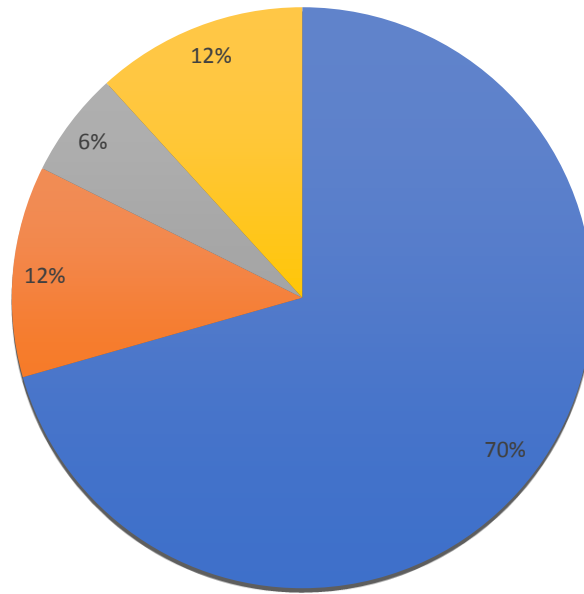
Ethnic Background



■ British ■ Irish ■ Other white background ■ Indian
■ Pakistani ■ Bangladeshi ■ Chinese ■ Other Asian Background
■ White and Black Caribbean ■ White and Black African ■ White and Asian ■ Other Mixed Background
■ Caribbean ■ African ■ Other Black background ■ Anything else
■ I would rather not say

BIRCHDALE ROAD MEDICAL CENTRE

What are you?

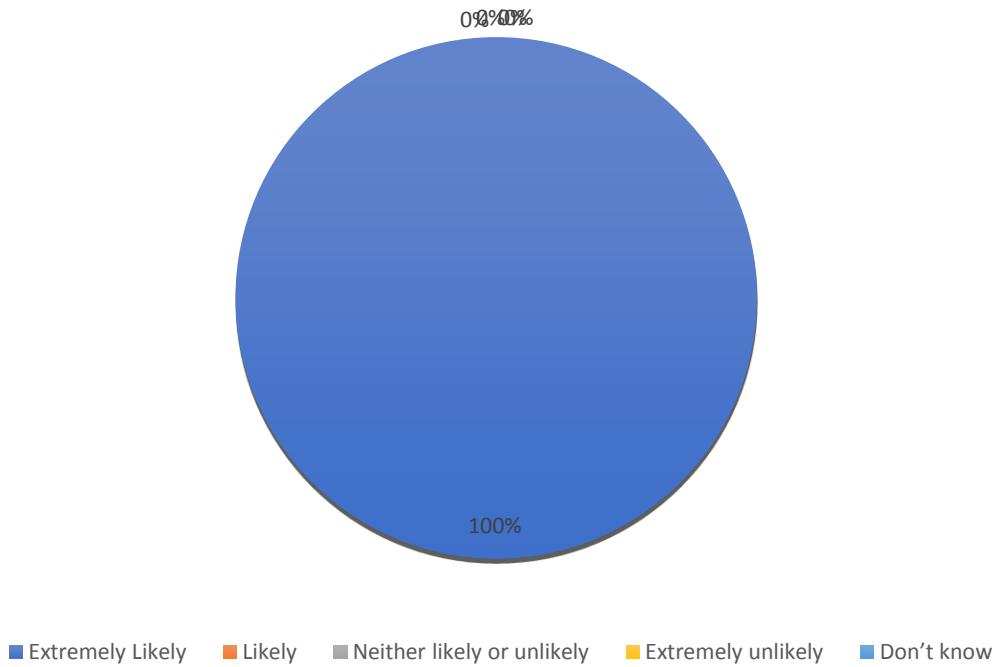


■ The patient ■ The parent or carer ■ The patient and parent/carer ■ Not Stated

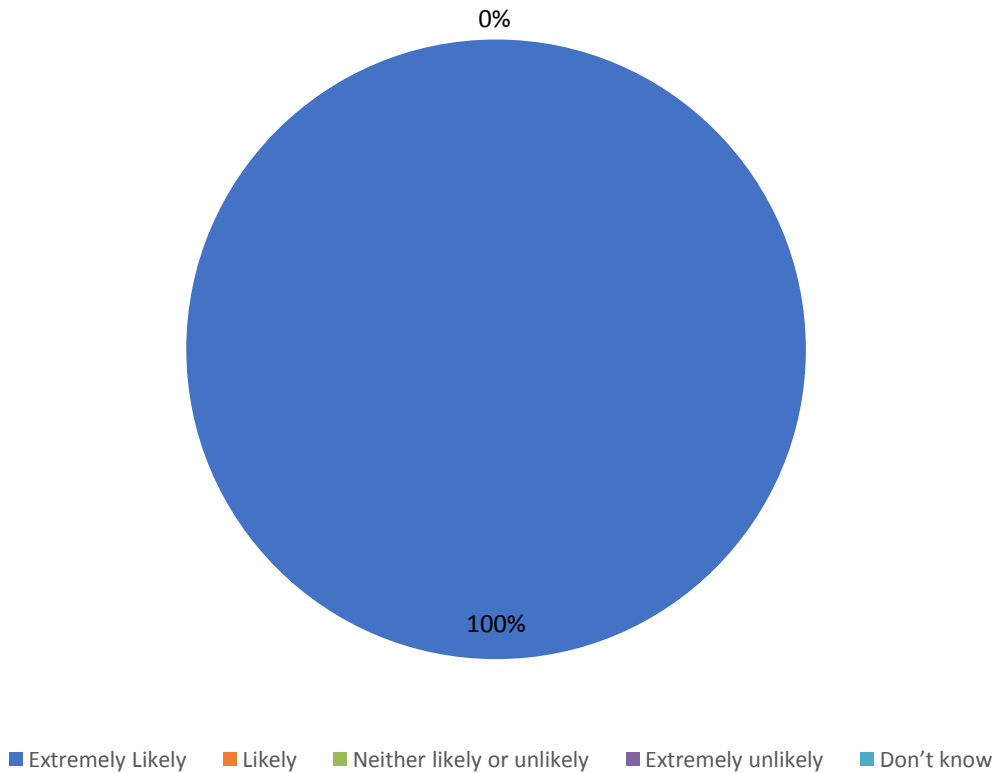
BIRCHDALE ROAD MEDICAL CENTRE

FAMILY AND FRIENDS TEST RESULTS – APRIL

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

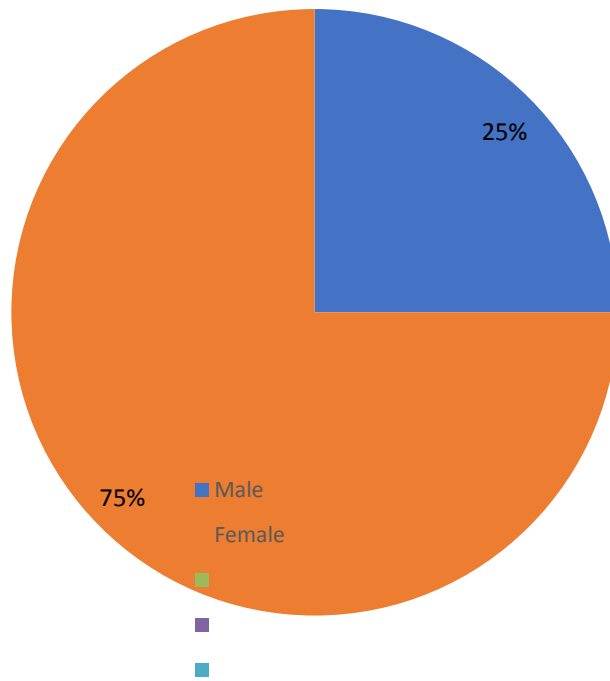


Comments

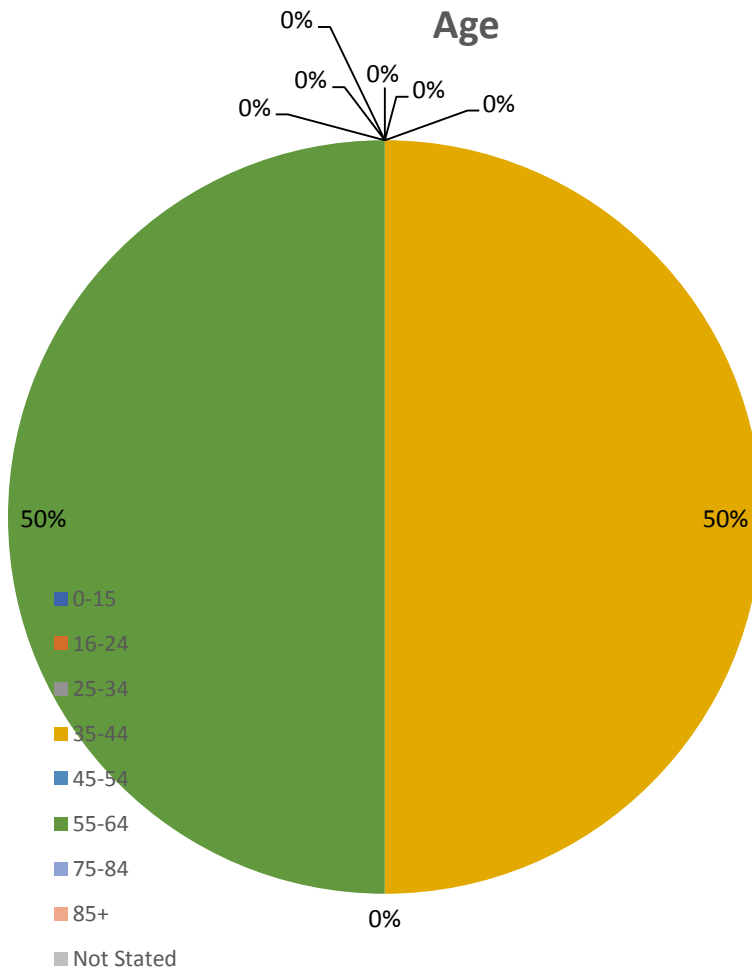


BIRCHDALE ROAD MEDICAL CENTRE

Gender

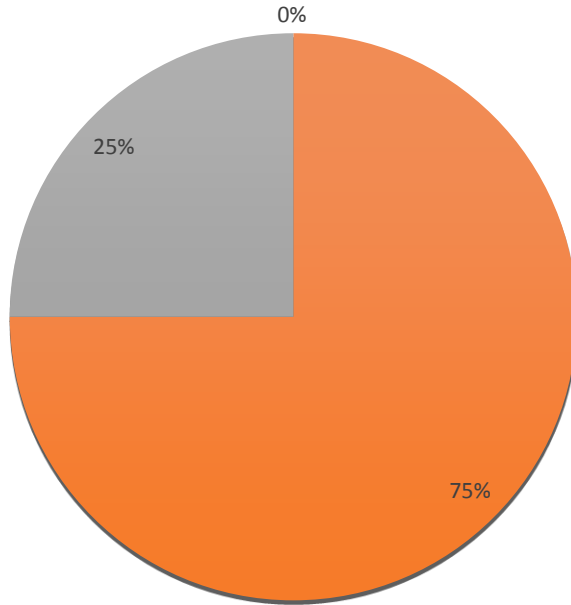


Age



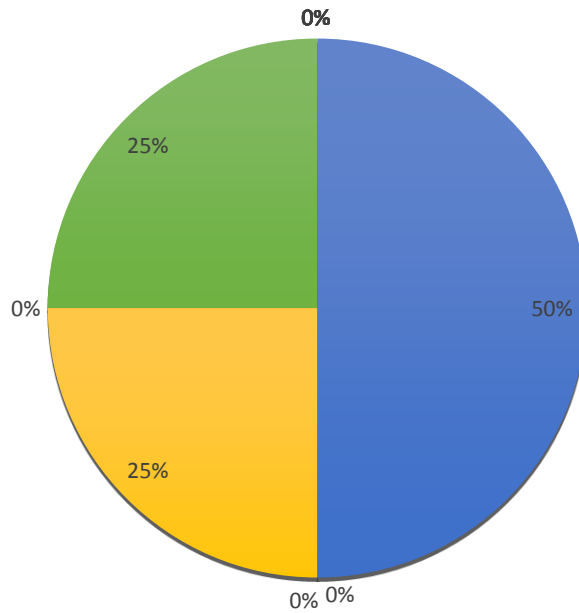
BIRCHDALE ROAD MEDICAL CENTRE

Disability?



■ Yes ■ No ■ Not Stated

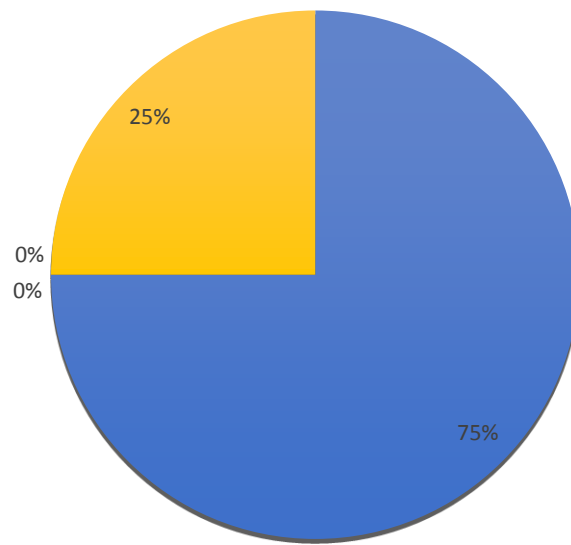
Ethnic Background



■ British ■ Irish ■ Other white background ■ Indian
■ Pakistani ■ Bangladeshi ■ Chinese ■ Other Asian Background
■ White and Black Caribbean ■ White and Black African ■ White and Asian ■ Other Mixed Background
■ Caribbean ■ African ■ Other Black background ■ Anything else
■ I would rather not say

BIRCHDALE ROAD MEDICAL CENTRE

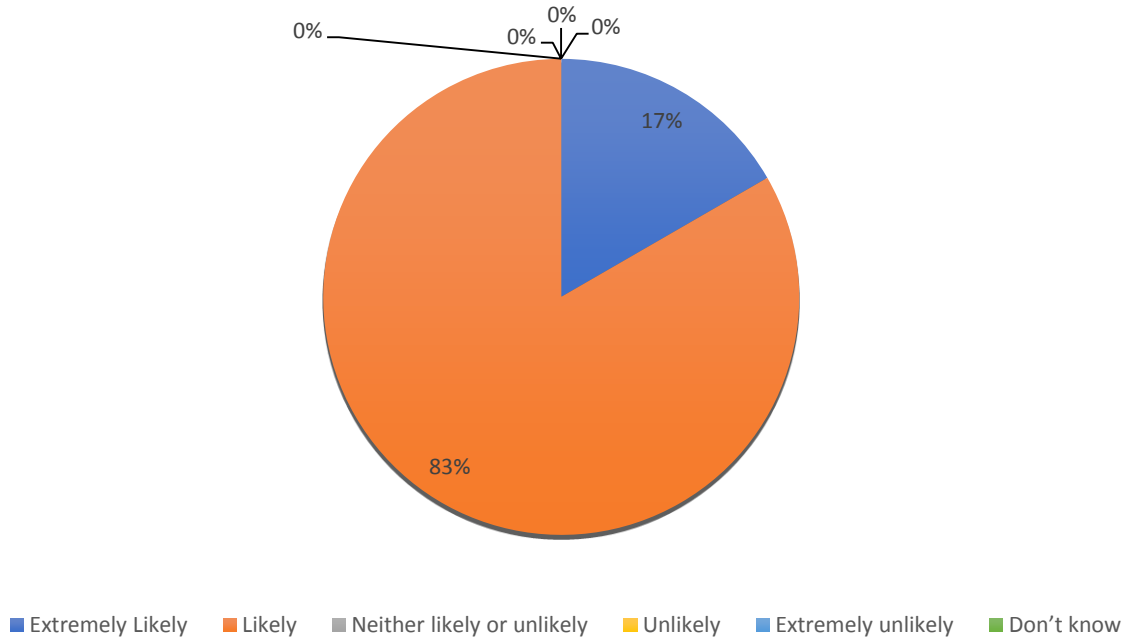
What are you?



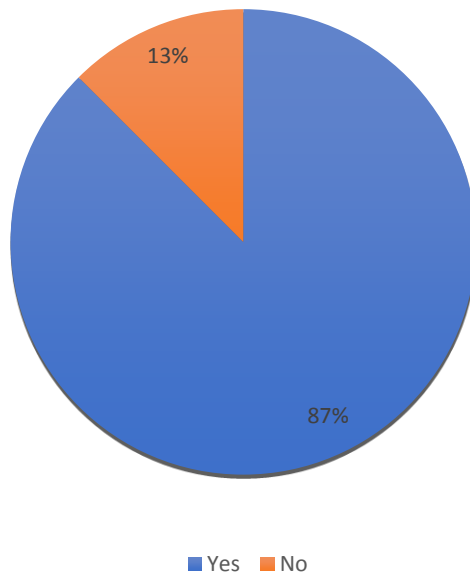
■ The patient ■ The parent or carer ■ The patient and parent/carer ■ Not Stated

BIRCHDALE ROAD MEDICAL CENTRE

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



Comments

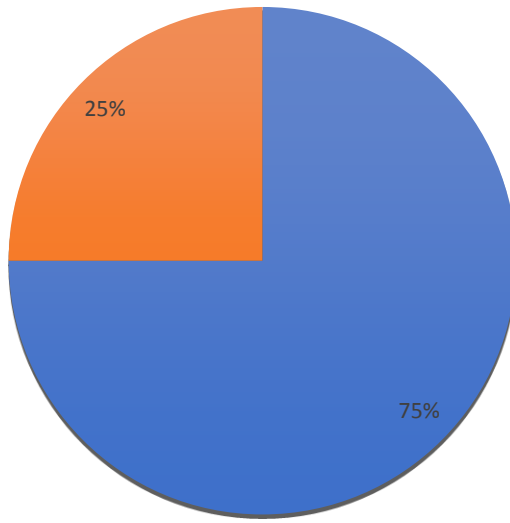


FAMILY AND FRIENDS TEST RESULTS – MAY

BIRCHDALE ROAD MEDICAL CENTRE

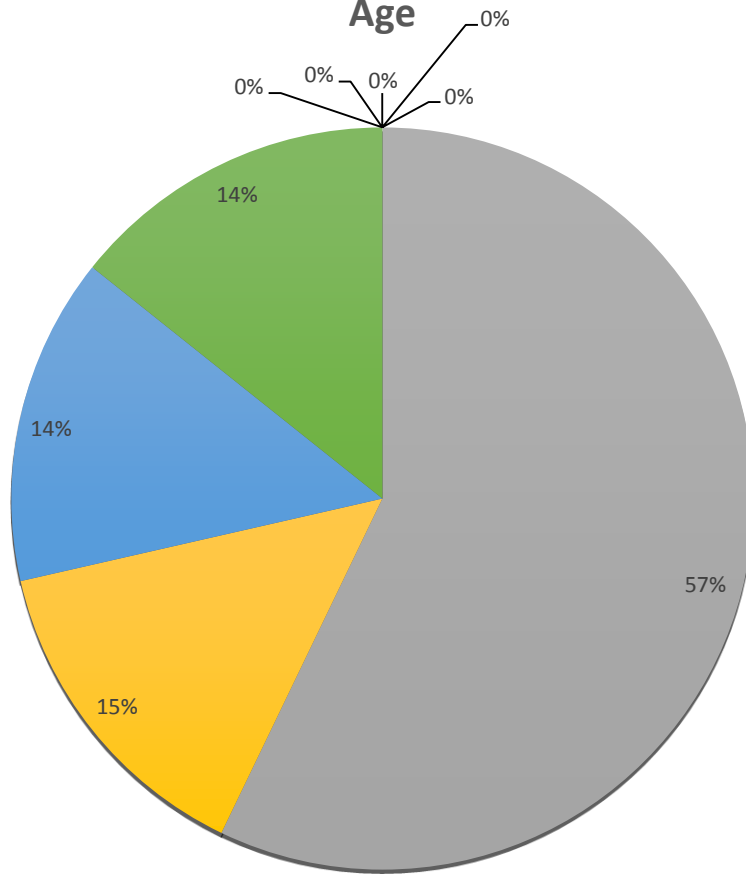
BIRCHDALE ROAD MEDICAL CENTRE

Gender



■ Male ■ Female

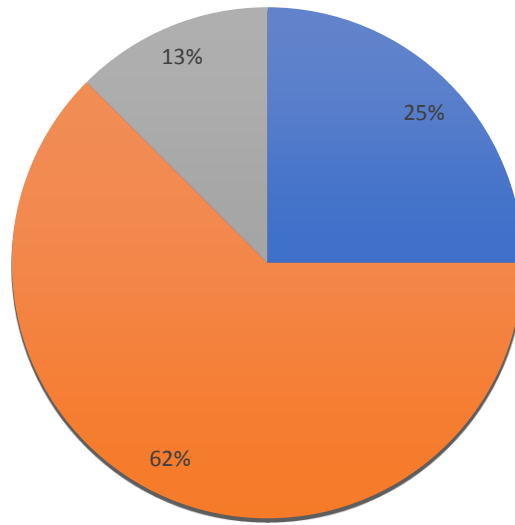
Age



■ 0-15 ■ 16-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 75-84 ■ 85+ ■ Not Stated

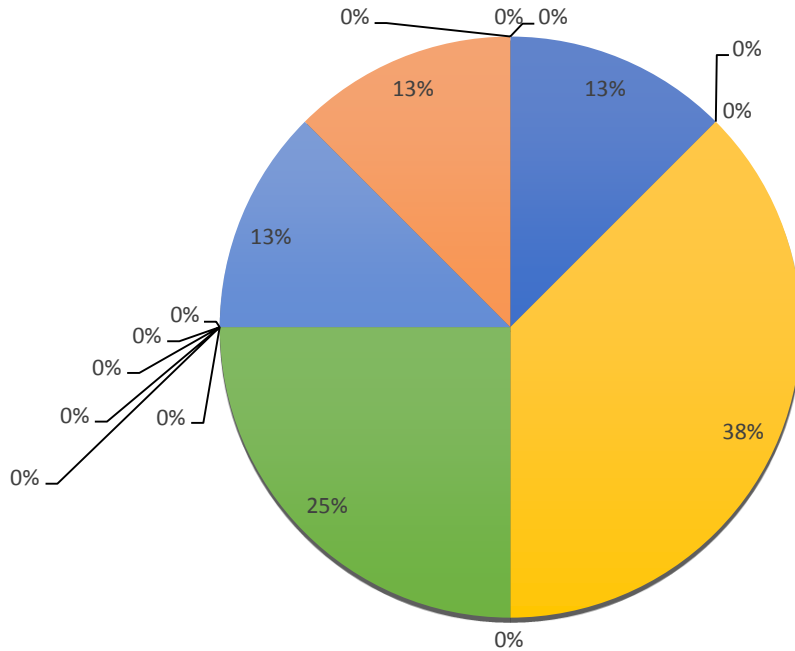
BIRCHDALE ROAD MEDICAL CENTRE

Disability?



■ Yes ■ No ■ Not Stated

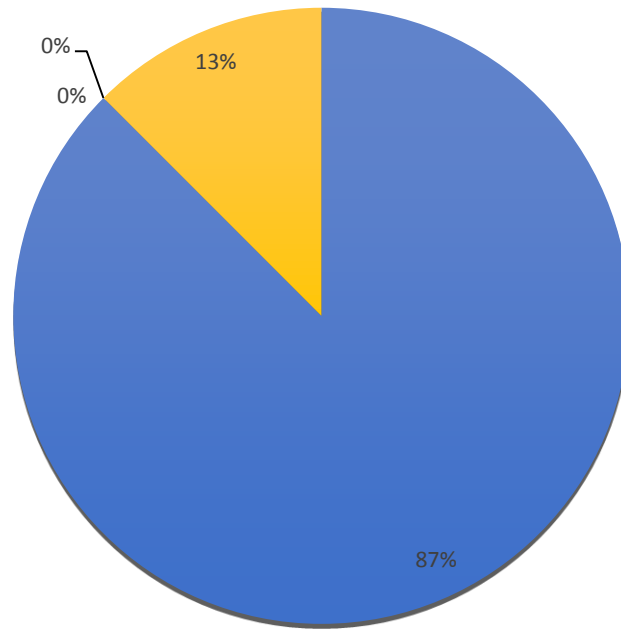
Ethnic Background



■ British ■ Irish ■ Other white background ■ Indian
■ Pakistani ■ Bangladeshi ■ Chinese ■ Other Asian Background
■ White and Black Caribbean ■ White and Black African ■ White and Asian ■ Other Mixed Background
■ Caribbean ■ African ■ Other Black background ■ Anything else
■ I would rather not say

BIRCHDALE ROAD MEDICAL CENTRE

What are you?

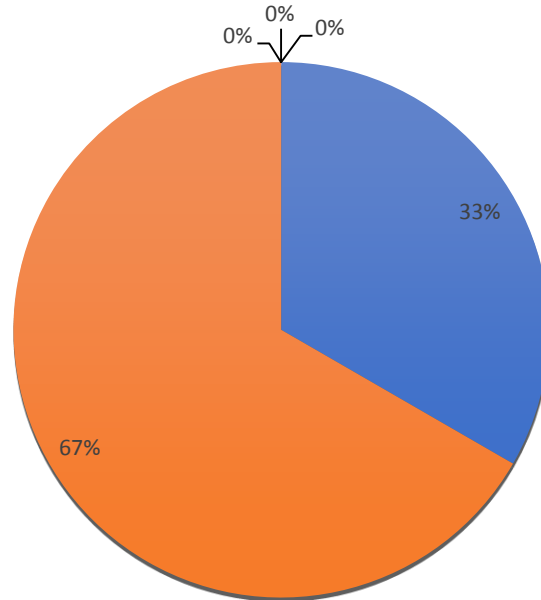


■ The patient ■ The parent or carer ■ The patient and parent/carer ■ Not Stated

BIRCHDALE ROAD MEDICAL CENTRE

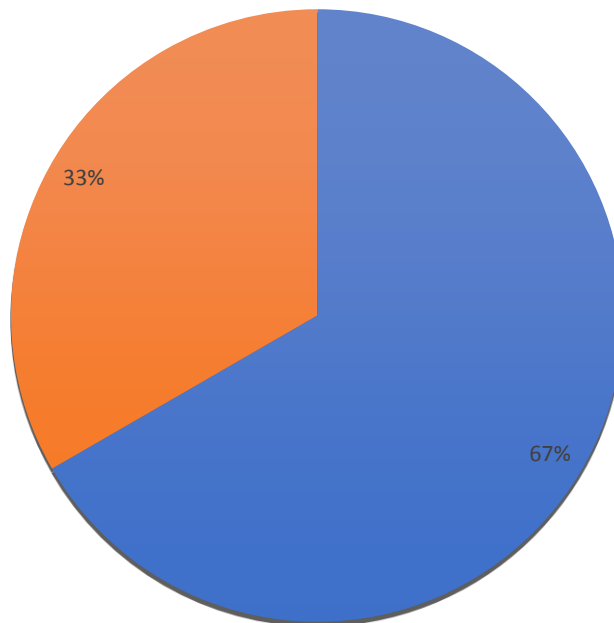
FAMILY AND FRIENDS TEST RESULTS – June

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



■ Extremely Likely ■ Likely ■ Neither likely or unlikely ■ Extremely unlikely ■ Don't know

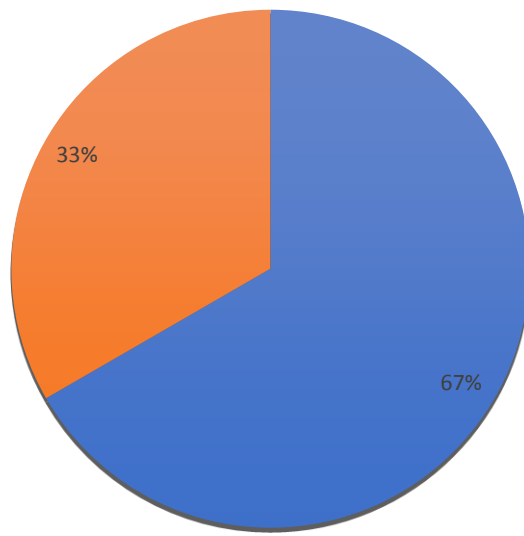
Comments



■ Yes ■ No

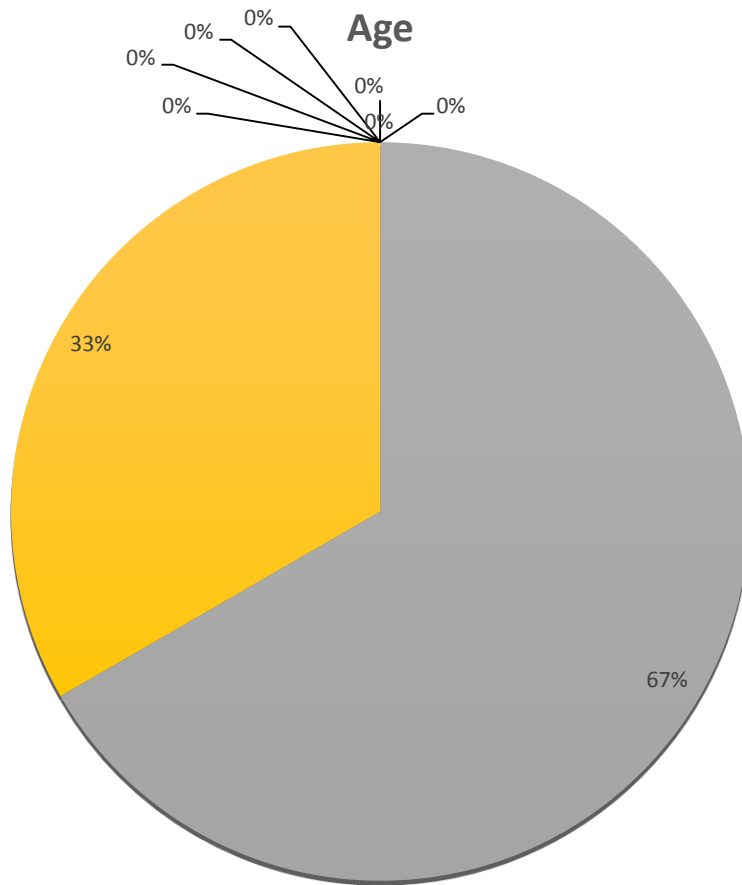
BIRCHDALE ROAD MEDICAL CENTRE

Gender



■ Male ■ Female

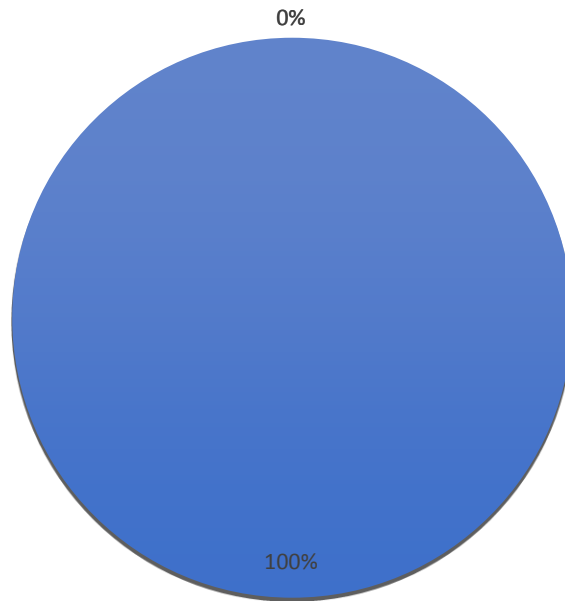
Age



■ 0-15 ■ 16-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 75-84 ■ 85+ ■ Not Stated

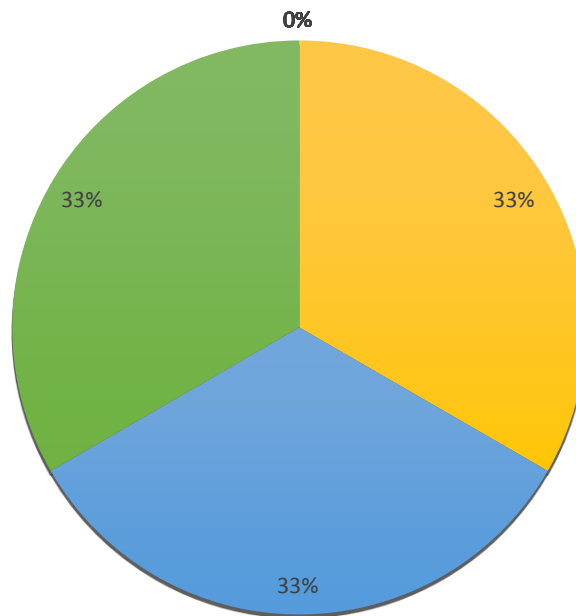
BIRCHDALE ROAD MEDICAL CENTRE

Disability?



■ Yes ■ No ■ Not Stated

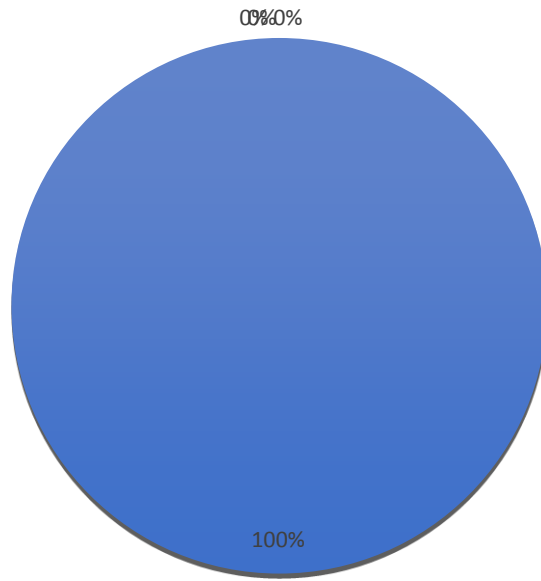
Ethnic Background



■ British ■ Irish ■ Other white background ■ Indian
■ Pakistani ■ Bangladeshi ■ Chinese ■ Other Asian Background
■ White and Black Caribbean ■ White and Black African ■ White and Asian ■ Other Mixed Background
■ Caribbean ■ African ■ Other Black background ■ Anything else
■ I would rather not say

BIRCHDALE ROAD MEDICAL CENTRE

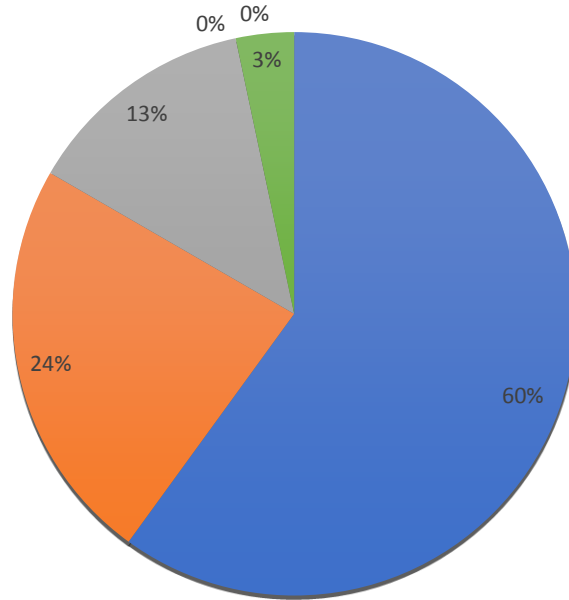
What are you?



■ The patient ■ The parent or carer ■ The patient and parent/carer ■ Not Stated

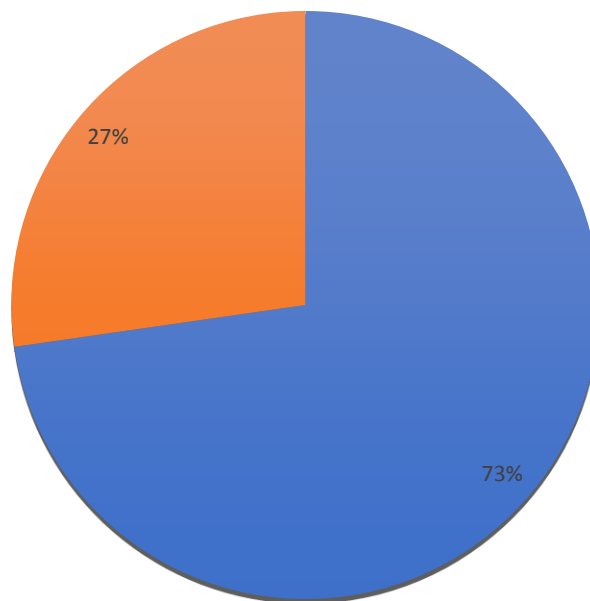
BIRCHDALE ROAD MEDICAL CENTRE

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



■ Extremely Likely ■ Likely ■ Neither likely or unlikely ■ Unlikely ■ Extremely unlikely ■ Don't know

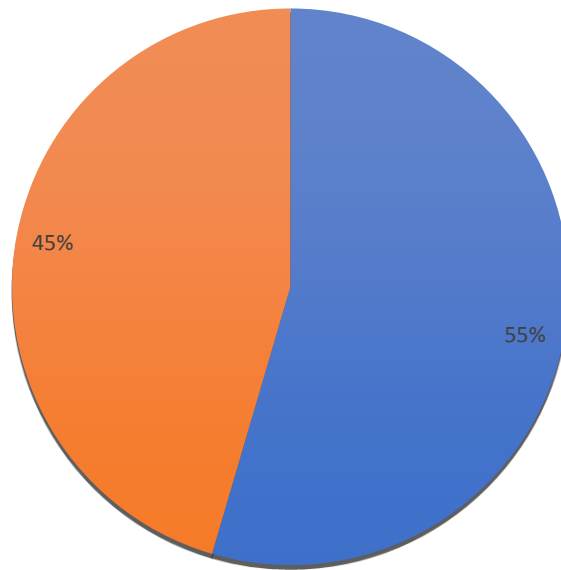
Comments



■ Yes ■ No

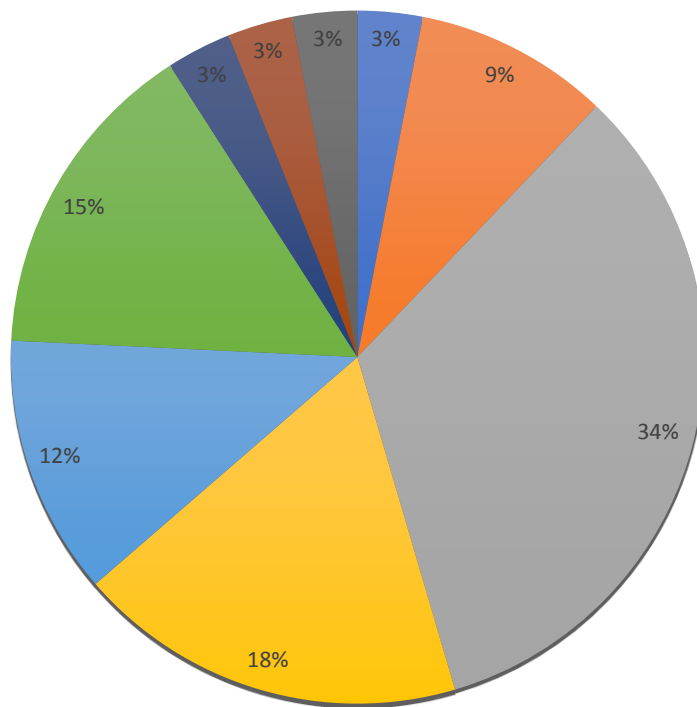
BIRCHDALE ROAD MEDICAL CENTRE

Gender



■ Male ■ Female

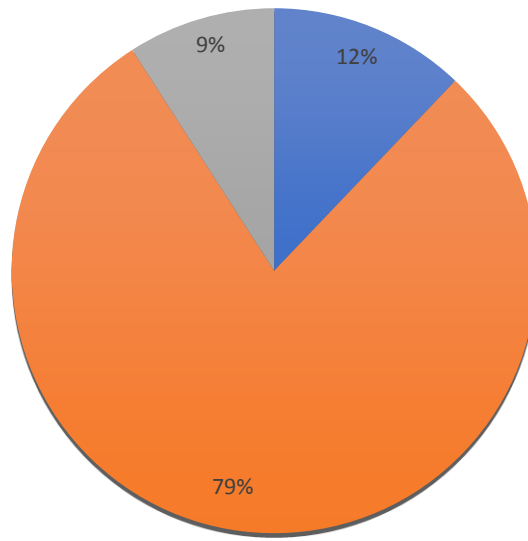
Age



■ 0-15 ■ 16-24 ■ 25-34 ■ 35-44 ■ 45-54 ■ 55-64 ■ 75-84 ■ 85+ ■ Not Stated

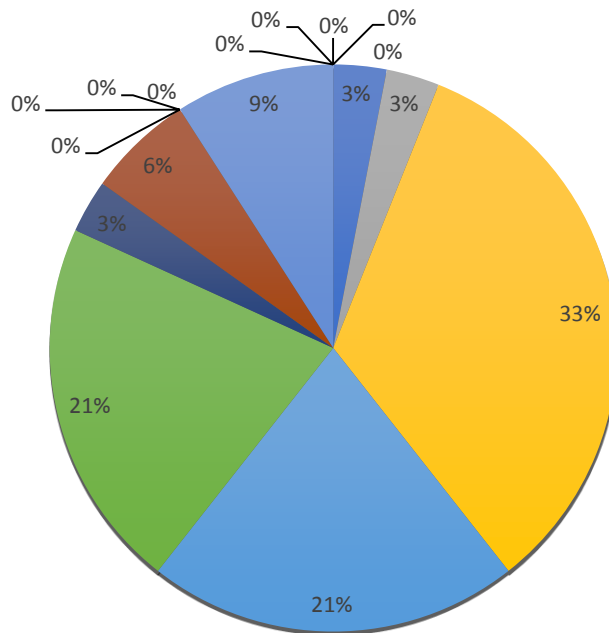
BIRCHDALE ROAD MEDICAL CENTRE

Disability?



■ Yes ■ No ■ Not Stated

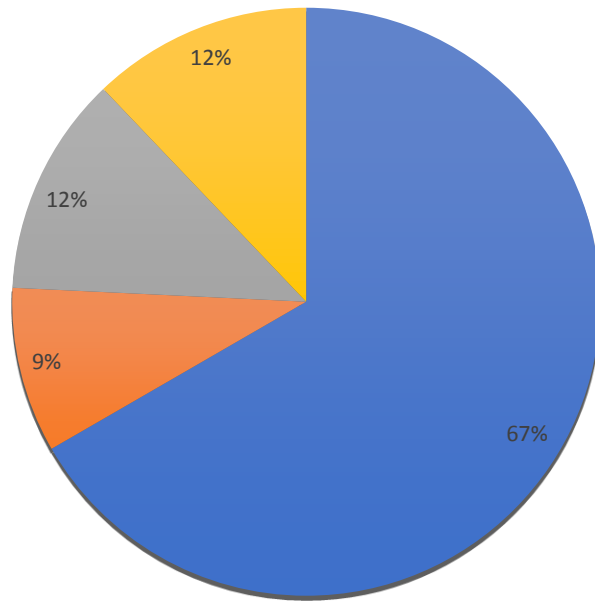
Ethnic Background



■ British ■ Irish ■ Other white background ■ Indian
■ Pakistani ■ Bangladeshi ■ Chinese ■ Other Asian Background
■ White and Black Caribbean ■ White and Black African ■ White and Asian ■ Other Mixed Background
■ Caribbean ■ African ■ Other Black background ■ Anything else
■ I would rather not say

BIRCHDALE ROAD MEDICAL CENTRE

What are you?



■ The patient ■ The parent or carer ■ The patient and parent/carer ■ Not Stated